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Unofficial free translation from original Finnish HP press release by Marko Lehtimäki, Nordicmind Ltd

HP widens support services of business critical Linux systems

SteelEye's LifeKeeper clustering software support as part of HP services portfolio in Finland

HP starts supporting SteelEye's LifeKeeper as a part of HP Care Pack services for Linux systems. This new support can be obtained as an additional option to the existing HP Support Plus and Support Plus 24 service packages, which already covers an extensive hardware and operating system level support to HP customers. In addition to support, HP provides LifeKeeper installation and deployment services. HP already has a close global cooperation with SteelEye Technology Inc. Nordicmind Ltd is SteelEye's authorized value added distributor in Scandinavia, Baltic countries, and in CIS countries. This support service will be done in cooperation with Nordicmind and HP.

"Our LifeKeeper customers and resellers welcomed this new service. The single point of support service both in hardware and software problems serves customers now 24x7", says **Esko Wessman**, Director of Technology, Nordicmind.

Linux deployments for business critical environments continues to grow rapidly. Failure in critical environment causes financial losses or disturbances in productivity. Critical environments are for example databases, email servers and application servers. High availability clustering is required in order to achieve the maximum service continuity.

"SteelEye's LifeKeeper is a robust packaged product that ensures application availability – we are delighted that our strong relationship with HP can now offer HP customers a "one call" facility to obtain support to include SteelEye LifeKeeper", says **John Banfield**, EMEA Sales Director, SteelEye Technology Inc.

Further information:

HP
Kai Hinno, Business Development Manager
kai.hinno@hp.com

Nordicmind Ltd
Marko Lehtimäki, Director of Business Development
marko.lehtimaki@nordicmind.com