



LANDesk® Management Suite, Made for Mac

See, Manage, Update, Protect



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LANDesk® | make IT happen
An Avocent® Company

"With so many computers and mixed operating systems across the district, we really had to have the solution with the best integrated, cross-platform support. Our IT organization tested a number of competing solutions and found LANDesk® Management Suite to be the most scalable solution with the broadest capabilities for our needs."

— Vijay Sonty

Chief Information Officer
Broward County Public Schools

"A lot of our problems can now be fixed right over the phone—I would say it takes all the technicians combined about three hours per day. We have also benefited from the tight integration of LANDesk® Management Suite's tools. They've reduced the time that it takes to close trouble tickets and as a result have increased user satisfaction."

— Manny Ferro

IT Project Specialist
Miami Herald

A Single Console for Managing Heterogeneous IT Environments

Macintosh computers have long been sidelined in corporate IT environments. Few management tools are available for the Mac. And most of those that are focus only on inventory or disk utilities—half solutions at best. Your IT staff has been forced to manually configure, repair and maintain your Macs, stretching your already thin resources and creating unpredictability and potential risks in your heterogeneous environment.

LANDesk® Management Suite—Making Mac Support Mainstream

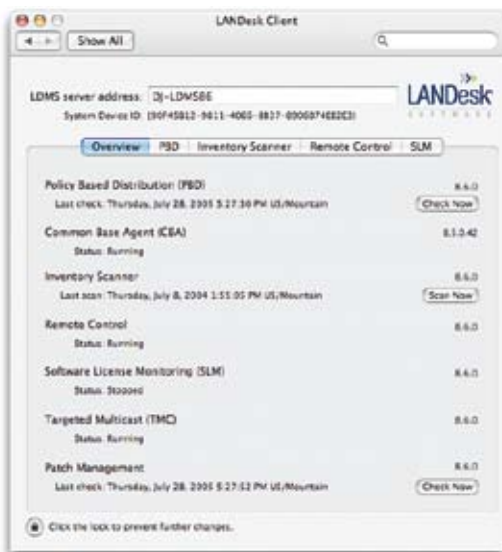
LANDesk® Management Suite provides native support for Macintosh computers, including Intel-based Macintosh systems*. Now your IT staff can automate systems management tasks and proactively see, manage, update and protect all your desktops, servers and mobile devices. No management solution is more complete, more integrated or easier to use. With it you can:

- Boost efficiency and save time with a complete hardware and software management solution for all the users in your complex network environment.
- Support users on systems running virtually any operating system, reducing costs and the demands on help desk resources.
- Protect user productivity and reduce resource needs by keeping up with patches and updates in order to maintain system-level security.
- Update user systems from your platform of choice, as the Mac remote control client allows you to update from a PC or a Mac.
- Save time and network bandwidth with patented, ultra-efficient software distribution technologies.
- Decrease software licensing costs and quickly respond to audits with comprehensive software license monitoring capabilities.
- Increase efficiency and save time by easily migrating computers to new operating systems.

LANDesk® Management Suite extends comprehensive systems management to computers running the Mac OS. Mac administrators can use the same integrated, easy-to-use console used to manage all your other enterprise desktops, laptops, servers and mobile devices. Rest assured, Macintosh functionality as part of LANDesk Management Suite is no afterthought, it was developed for Macs on Macs, from the ground up.

Increase Efficiency and Save Time

LANDesk® Management Suite provides systems management for computers running Mac OS, empowering you to manage all the systems in your mixed environment from a single solution—no special training and no hopping from solution to solution. Your IT staff can develop and implement standard processes and carry out systems management tasks for all your managed computers, whether running Mac OS, Windows, HP-UX, Novell Netware, Linux or others. And LANDesk Management Suite lets you deploy shell scripts as applications, so you can configure absolutely anything on a Mac.



LANDesk® Management Suite offers comprehensive systems management tools built specifically for the Mac environment, including exclusive LANDesk® Targeted Multicast™ technology for software distribution, OS profile deployment and migration and policy-based management.

Decrease Costs and Risk

With LANDesk® Management Suite, you can gather and analyze detailed hardware and software inventory data from each computer—including full inventory of Bluetooth devices for a more complete look at your corporate assets. You can use that data to select targets for software distributions—including OS deployments—establish policies for automated configuration management, generate reports and more. You can manage software licenses to save costs and monitor compliance with license agreements. You can migrate users to new operating systems with automated OS deployment. And you can remote control computers to resolve problems or perform routine maintenance.

LANDesk Management Suite also gives you the ability to detect media files—such as MOV, MP3, M4P and more—to help ensure that your managed computers are being used for what they were intended. You gain more systems management power for your Mac computers than with any other integrated solution.

Leverage Native Macintosh Technology

Rest assured, LANDesk® Management Suite takes full advantage of the Mac OS environment. Rather than just porting a PC solution, it uses core services and applications specifically developed for Mac OS X computers, including remote control, OS deployment and profile migration and exclusive LANDesk® Targeted Multicast™ technology, which enables rapid, efficient software and OS deployment and supports policy-based maintenance with minimal network impact. You get true support for your computers running Mac OS as well as your entire heterogeneous IT environment.



LANDesk® Management Suite is an integrated solution that leverages asset and directory service information to simplify IT planning, reporting, configuration management and maintenance tasks.

Compliance and Security Management

LANDesk® Management Suite lets you manage compliance with regulations, standards and license agreements for all your systems—Mac OS, Windows, HP-UX, Novell Netware, Linux and others—with a single, integrated solution using a single console.

LANDesk Management Suite lets you track hardware, software and services, so you can plan IT management activities and respond to asset audits. It lets you monitor application usage to see how many licenses you actually need, so you can easily maintain compliance with your software license agreements. An on-screen status makes it easy to see how many licenses are needed versus how many are available.

LANDesk Management Suite includes extensive querying and reporting capabilities to identify support needs, plan purchases and upgrades and report compliance with new and emerging standards and regulations for your complex computing environment.

Add LANDesk® Security Suite to your management solution and secure your enterprise with LANDesk® Trusted Access™ technology to identify and quarantine infected managed and unmanaged Macintosh computers running Mac OS X. You can automatically identify and quarantine infected computers and quickly fix them before network access is granted. And, if a connected system becomes corrupt, it's automatically quarantined to give your enterprise the power to minimize network downtime, reduce help desk costs and protect critical corporate data and user productivity.

Key Features

Asset Inventory and Software License Monitoring

- Unified database enables easy querying, reporting, targeting and policy creation for all managed computers across the enterprise.
- Configurable inventory scanning catalogs hardware and software assets on each machine; select delta scanning options.
- Full inventory of Bluetooth devices allows for more complete identification and mapping of corporate assets.
- Change control alerting informs IT staff of changes to software or hardware configuration, including USB peripherals; helps ensure asset security and configuration integrity.
- Software license monitoring tracks license usage and enables fast reconciliation of installs against licenses purchased; helps you report compliance and reduce overbuying and deny unauthorized application launch.
- The ability to detect MOV, MP3, M4P and other media files on managed systems enhances the visibility and policing of how corporate assets are being used.

Software Distribution and Configuration Management

- Web console availability lets you manage any client from any browser that supports NTLM authentication—including Safari under Mac OS X 10.4.x or newer.
- LANDesk® Targeted Multicast™ technology distributes large packages to many computers at once with minimal impact on network bandwidth.
- Task scheduler automates target selection, options and schedules for automated software distribution and configuration tasks.

- Policy-based management uses inventory-based policies to enable automated configuration management.
- The ability to deploy shell scripts as applications gives you complete control over the desktop environment.
- The ability to deploy Apple Automator tasks enables complex management, configuration and training.
- Remote problem resolution and patch management let you keep your Macintosh systems up and running and working properly, from the PC Macintosh platform of your choice.
- Remote control enables remote problem resolution and maintenance with high render rates and low latency.

OS Deployment and Profile Migration

- LANDesk® OS Deployment Wizard guides you through the entire OS deployment and migration process.
- Mac OS 9 machines can be migrated to Mac OS X while retaining critical network settings to give you a smooth, in-place upgrade with minimal impact on users.
- Remote image capture makes it easy to create OS images.
- Disk images can be deployed over the network for OS upgrades and Mac OS X or 10.5 standardization.
- LANDesk® Targeted Multicast™ technology speeds deployments to multiple targets while minimizing bandwidth used to reduce total network traffic without dedicated hardware or router reconfiguration.
- Applications can be automatically deployed to get users up and running fast.

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